HOUSING AUTHORITY OF THE
COUNTY OF SAN JOAQUIN

Complaint Procedure

The Housing Authority of the County of San Joaquin (Authority) will respond promptly to complaints from program applicants, participants, owners, and members of the public. All complaints will be documented. Please submit complaints in written form (link to form here) (email is acceptable). Matters of immediate health or safety concern may be submitted in person or via telephone.

Complaints from Program Applicants and Participants (Families and Property Owners)
Complaints received from families or owners due to the action or inaction of the Housing Authority will be referred to the appropriate staff person. If a complaint is not resolved, it will be referred to a Supervisor. If the complaint is still not resolved, it will be referred to the appropriate Department Director.

Complaints from the General Public
Complaints from the general public regarding the Authority, employees of the Authority, program applicants, participants, and property owners will be referred to the respective Department Director.

Complaint forms may be submitted to:
Complaint Department
2575 Grand Canal Blvd Suite 100
Stockton, CA 95207

209 460-5000
Complaints@hacsj.org

HOUSING AUTHORITY OF THE
COUNTY OF SAN JOAQUIN

Complaint Form

Name		Phone No.
Address		
City, State, ZIP		

Are you a(n): ☐Applicant ☐Participant ☐Owner ☐Other

In the space below, please provide specifics regarding your complaint:

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EQUAL HOUSING OPPORTUNITY

(use additional pages if needed)

Signature X	Date